

# Welcome

by **NEATEBOX**

Accessible Customer Service for  
Human Interactions

# £249 Billion

Annual spending by disabled people and families”

*Extra Costs Commission: Interim technical report, March 2015*

# 13 Million

People with Disability in the UK alone

*Scope, April 2017*

**75%** of disabled people have **left a shop or deserted a business** because of poor disability awareness or understanding.

*Extra Costs Commission: Interim technical report, March 2015*

So what is being done to **improve accessibility**?



# What do **actual people** want?



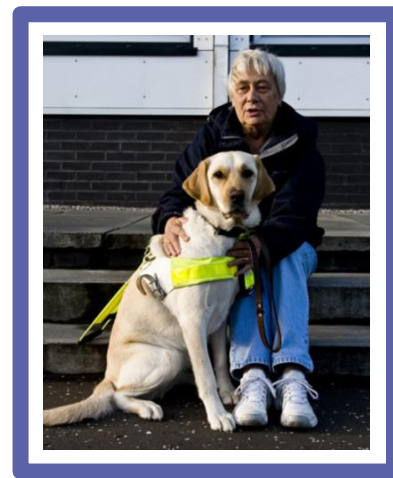
**David Sutherland**

Works with FVSC  
Completely Deaf



**Nada Shawa**

Edinburgh Access Panel  
Wheelchair/Powerchair User



**Elaine Mackenzie**

Inspirational Guide Dog  
Owner of the Year 2015  
Visually Impaired Guide Dog  
Owner

Two Way **Communication**

Increased **Independence**

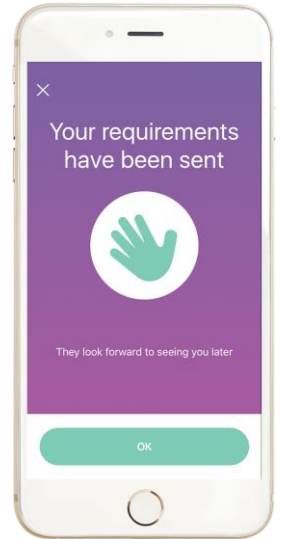
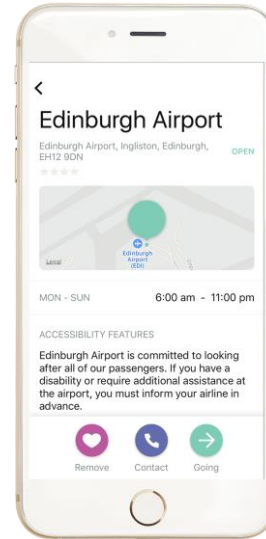
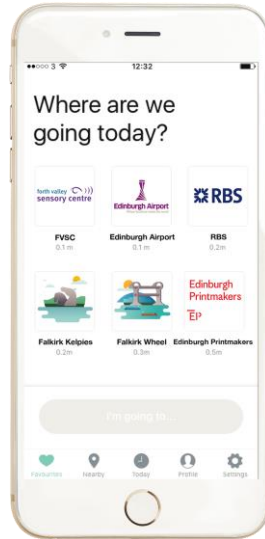
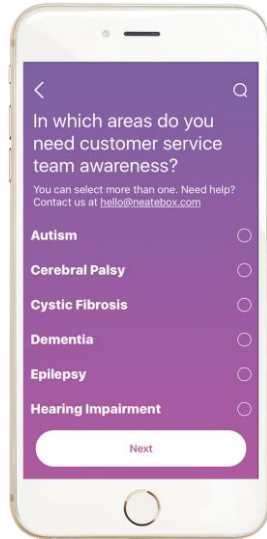
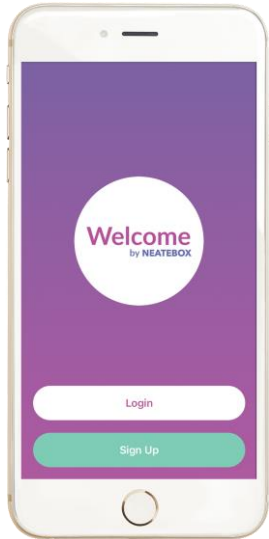
Staff **Preparation**

Venue **Awareness**

So what can **WE** do to fix this?

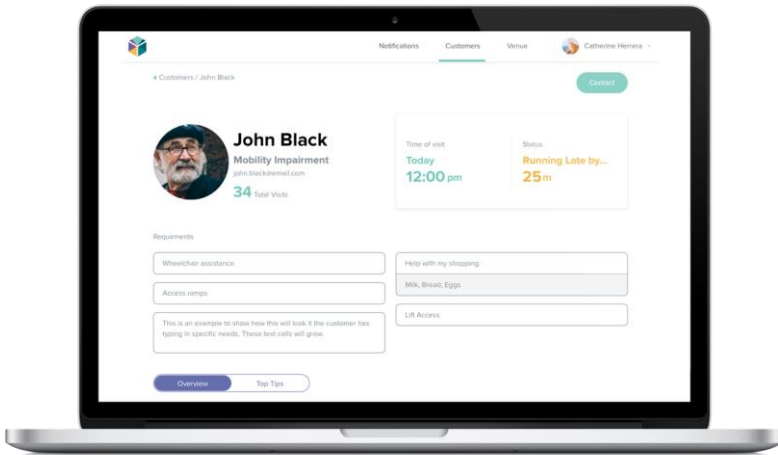
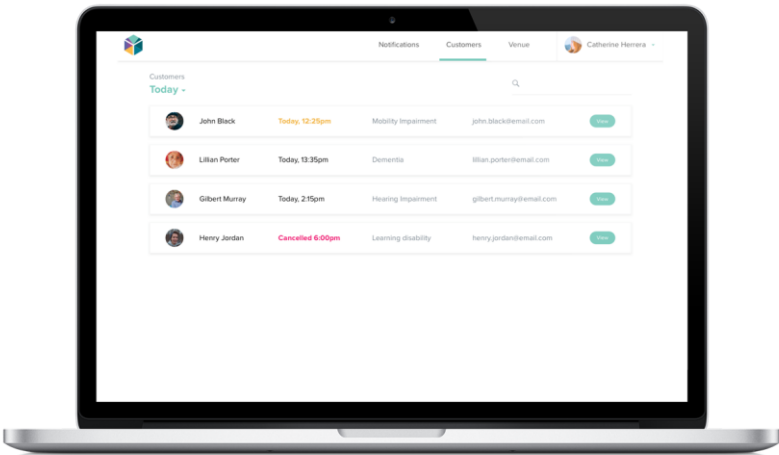
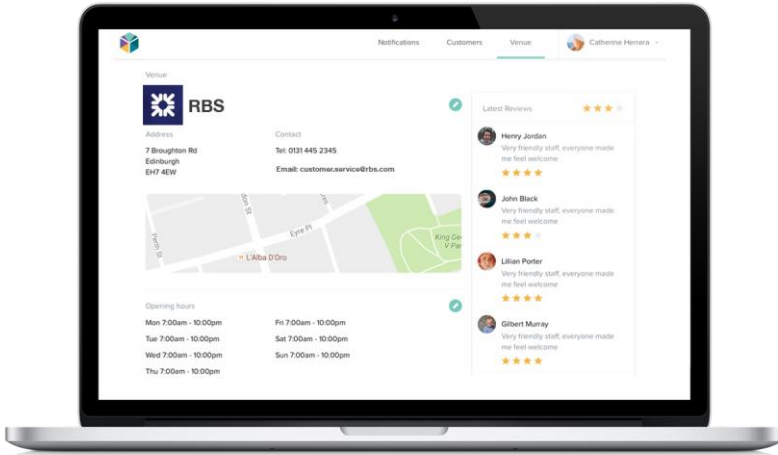
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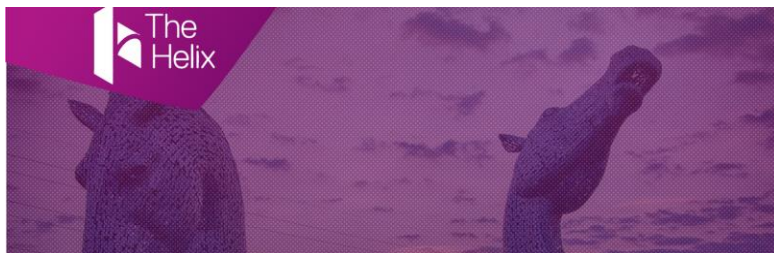
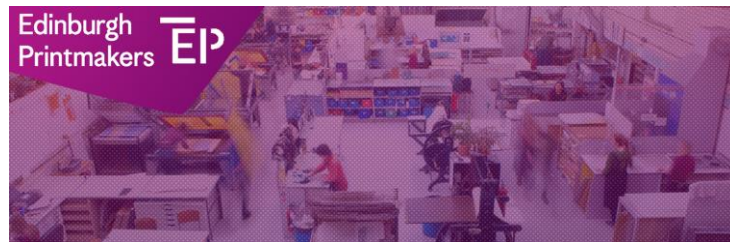


# Welcome by NEATEBOX

Cloud Based Platform Tailored to  
Retailers and Custom Service Teams



# Who are we **working with?**





# So how can **WE** all do our part for tourism inclusion?

1. Two Way **Communication**
2. Increased **Independence**
3. Staff **Preparation**
4. Venue **Awareness**



# NEATEBOX

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